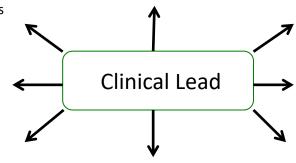
Performer / Role: Clinical Lead Analyst: Shane Organization: Date: Dec 2016

## **Therapists**

Supporting professional relationship

- · Performance feedback
- Best practice protocol
- Clinical recommendations
- · Clinical template/tool
- Action plan
- Answers
- Solution to slow client progress
- Solution to poor customer satisfaction
- · Meeting agenda
- · Evaluation schedule



- Scheduler/CRM
- Case assignment suggestion

- · Clinical tool/equipment order
- Needs assessment
- Action plan
- A therapist who implements discipline specific protocol

**Executive Director** 

- · Meeting agenda
- Continuing education approval
- · Completed performance appraisal
- Evaluation schedule
- New hire recommendations

- Supporting professional relationship
- Performance feedback
- Best practice protocol
- Clinical template/tool
- Answers
- · Solution to slow client progress
- Solution to poor customer satisfaction
- · Meeting agenda
- Performance development plan

- · Needs assessment
- Action plan
- Program recommendations
- A therapist who implements discipline specific protocol
- Evaluation schedule

 A new hire who implements discipline specific protocol

Therapy Assistants

Clinical Director/Chief Clinical Officer

New Hire